



Overview

Service Provider – Name of the company or organization providing and managing the service

Compliance – The various standards, certifications, and best practices the service reportedly adheres to

Service – The optimal use case(s) for the service based on both functionality and cost:

- **Deep storage:** low accessibility with longer retrieval periods. Typically large data capacity.
- **Production storage:** high accessibility with immediate or short retrieval periods. Typically used for medium to large data capacity.
- **Streaming storage:** high accessibility with immediate rendering from the storage environment. Typically used for lower data capacity.

Infrastructure – Description of the service provider’s relationship to the operation of their data centers:

- **Wholly owned:** Infrastructure and support owned and operated by the service provider
- **Partnership:** Infrastructure and support owned and operated by multiple organizations in partnership
- **Contracted:** Infrastructure and support contracted between service provider and third party

Cost – Three levels of price corresponding to monthly cost per gigabyte

- **Low:** \$.01 to \$.05 GB per month
- **Medium:** \$.05 to \$.10 per month
- **High:** \$.11+ per month

Data Management

Service’s data delivery, ingest, and ongoing management and integrity functions.

Reporting / Metadata

System reporting and metadata management capabilities of service.

Redundancy

Identification of data center locations and redundancy protocols provided by the service.

Accessibility

Description of client’s ability to interact with, manage, and retrieve their data.

Security

Integral security measures and functionality made available to the client for managing access permissions and other security based policies and mechanisms.

End of Service

Summary of suspension and deletion policies of service agreement termination, including exit path policies and processes.

Levels of Preservation

A summary of the services adherence to three criteria of the NDSA’s Levels of Preservation. Green, Yellow, and Red shading indicate full, partial, or no adherence to the identified cell. Bold text indicates which criteria of each cell is adhered to by the service provider. Text that is not in bold indicates that the service provider does not meet that criteria. Criteria that does not apply to cloud storage services and must be put in place by client organizations are not included in this summary.

Name of the Service
SERVICE PROVIDER:
WEBSITE:
PRODUCT RELEASED:
COMPLIANCE:
SERVICE:
INFRASTRUCTURE:
COST: